

## **I am a Faculty/Staff Member. How can I re-connect my computer to the wired network?**

1. If your computer's Ethernet cable is run through your Cisco IP phone, then you should cycle or bounce the phone by doing the following:
  1. Press the "Settings" button.
  2. Quickly press **\*\*#\*\***.
  3. The phone will say configuring and it may take several minutes.
2. Restart your computer.
3. Once restarted your connection should be established. If not contact the Tech Commons at 304-367-4810.