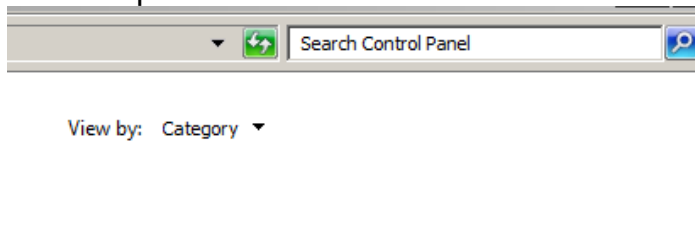


Delete Java temporary files and certificates

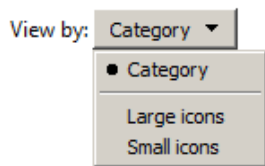
For Windows 7 users

*Depending on your configuration settings, these items may appear somewhat different on your screen.

1. Windows 7 will require a setting change to see the Java icon in the Control Panel. Open the Control Panel in Windows 7.



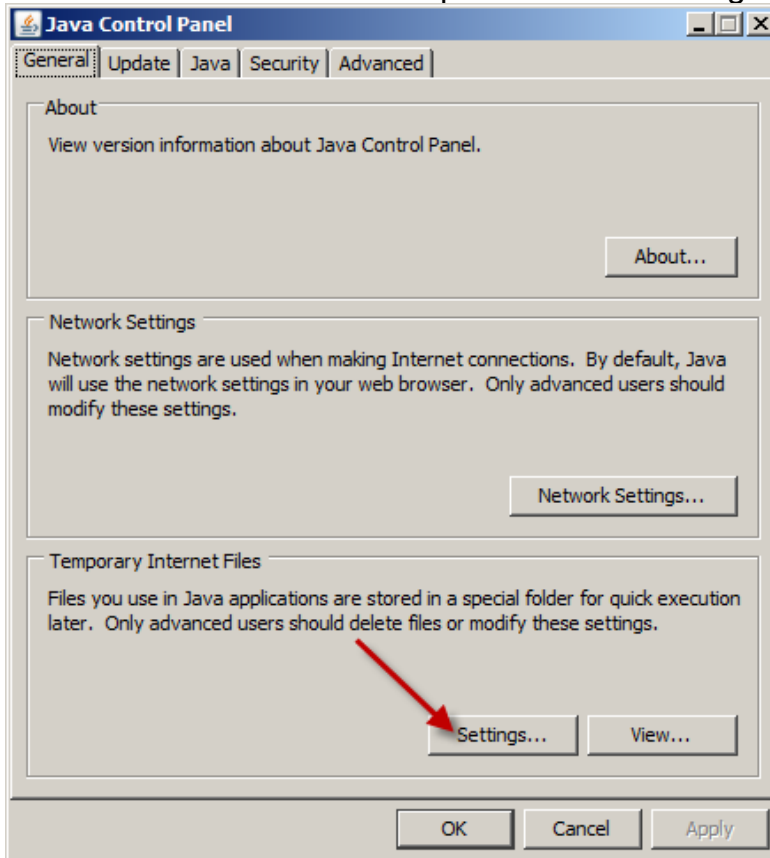
2. Click on Category (upper right corner of window) and then choose icons size.



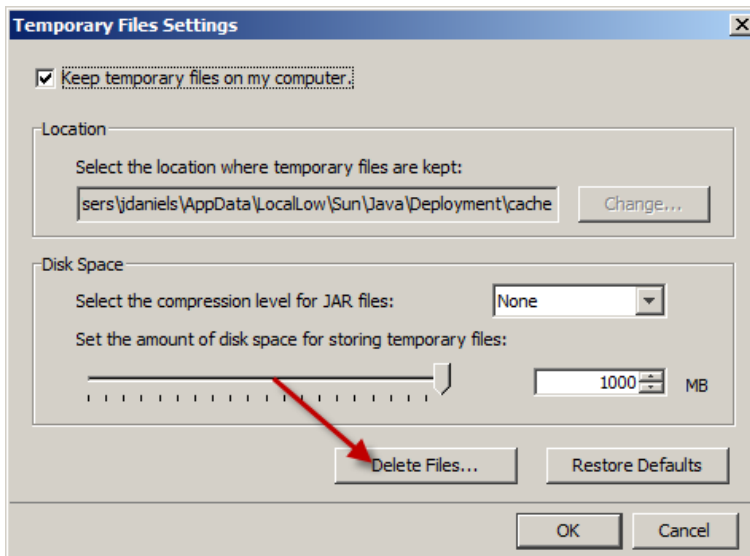
3. Find the Java icon and double click.



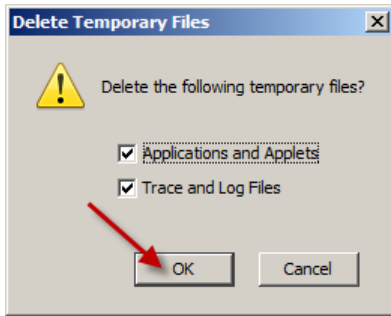
4. Java Control Panel will now open. Click on Settings...



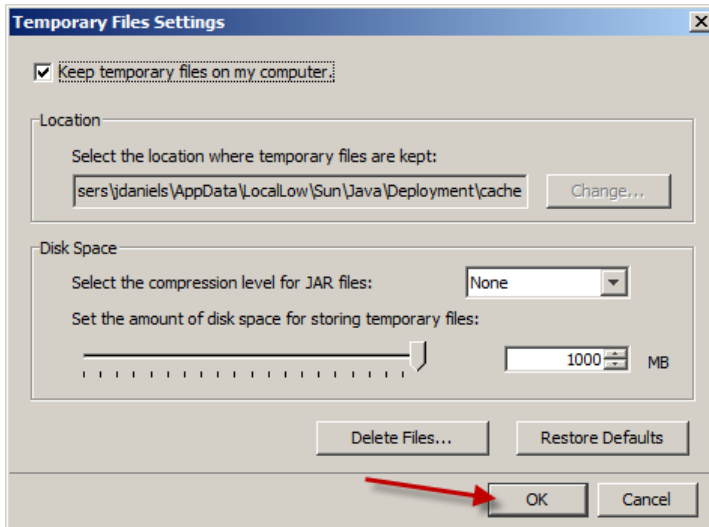
5. Click on Delete Files



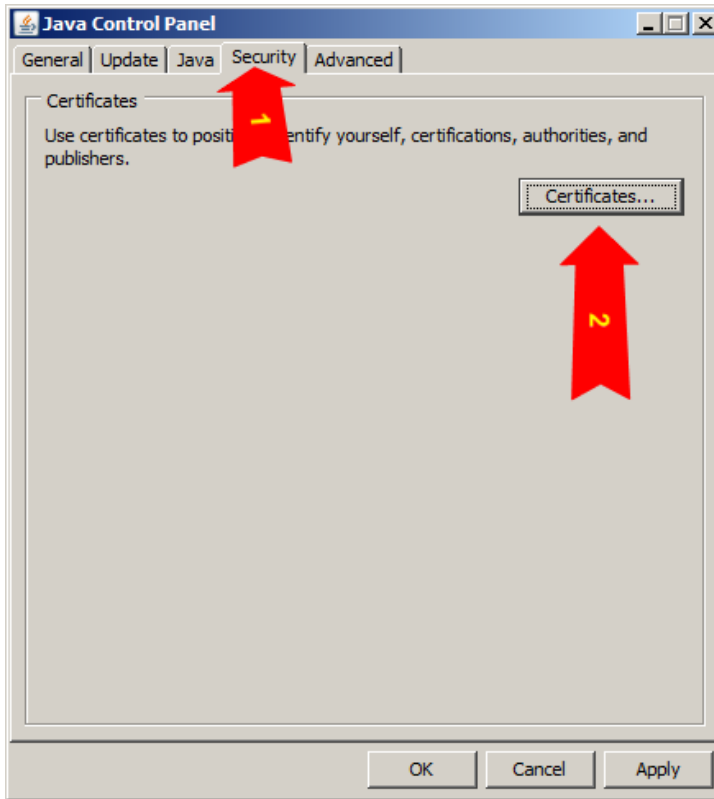
6. Make sure that both Applications and Applets and Trace and Log Files are checked and click OK. (**This may take a while**)



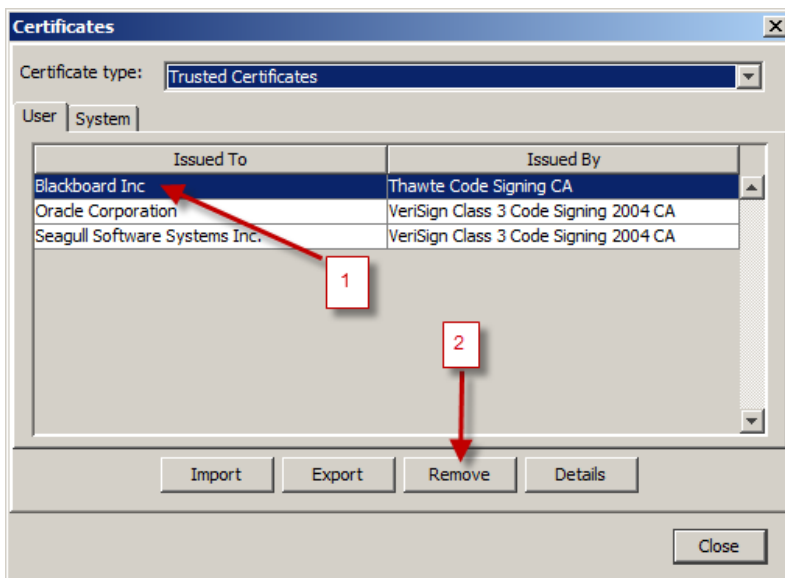
7. Click OK once more to close the Temporary File Settings window.



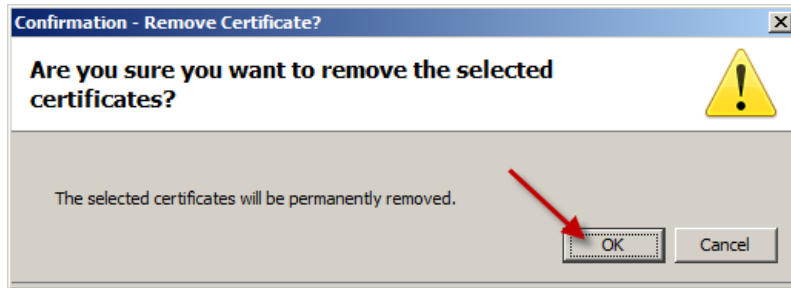
8. The second step is to clear the previous Blackboard Certificates out of Java: Click on the Security Tab and then Click Certificates...



9. Highlight any instance of Blackboard that you may have under the User Tab and then click Remove.



10. Confirmation – Remove Certificate? Window will open. Click on OK. Click Close. Click Ok.



11. Shut down Internet Explorer (or Firefox) and Relaunch.

12. When logged into Blackboard please make sure to RUN the Java warnings.